NetMotion®

FIRSTNET CERTIFIED™

Intelligent Connectivity
for those who need it most

Our Capabilities

NetMotion's software solutions improve the performance, visibility and security of your mobile devices. Our Mobile Performance Management and Operational Intelligence Platform gives IT the tools to monitor and dynamically make decisions using real-time data and analytics. Nearly 4,000 organizations and 1 million users worldwide depend on our software every day.

We have received numerous awards for our technology and customer support. NetMotion has consistently achieved an impressive customer satisfaction Net Promoter Score (NPS) of 91, significantly exceeding NPS averages in the technology and telecom industries.

Key Statistics

- 98% customer satisfaction rate
- 98% defect detection percentage (DDP)
- 97% annual customer renewal rate
- 91% Net Promoter Score (NPS)
- 90% time to answer calls in less than 30 seconds

Technical Support

- 24 x 7 x 365 customer support
- Staffed exclusively by NetMotion employees
- Support centers located in Seattle and UK headquarters

NPS
91

Our Solutions

Mobile Performance

Your organization runs in real-time. When mobile network performance is suboptimal, everyone from the first responder to the potential victim is impacted. NetMotion's Mobile Performance Management solution solves this, putting control back in the hands of the organization to optimize the first responder experience and manage and control the networks they depend on.

Key features:

- Optimized, "always-on" connectivity with security that doesn't slow down first responders
- Seamless mobility within and between all networks
- Dynamic policy control to manage user experience

Operational Intelligence

Shine a spotlight on your mobile deployment. NetMotion's Operational Intelligence platform gives you unprecedented visibility and control over devices, applications and networks. Solve mobility problems automatically, enhance mobile performance, ensure security and compliancy, and control data usage and costs across any network – even those you don't own.

Key features:

- Deep visibility and forensics outside the firewall into device, network, data usage, user experience and application flow
- Intelligent alerting and control to improve performance, visibility and security
- Automated end-to-end troubleshooting

Thousands of first responders, organizations and over a million mobile workers worldwide depend on NetMotion every day.

Why First Responders Need NetMotion

Optimized user experience, increased user productivity and accelerating the speed work gets done.

User Experience

NetMotion removes the networking and connectivity headaches that frustrate users – finally making mobile devices and applications work the way they expect. Simplify log-ins, stay securely connected, make applications resilient even over intermittent networks. NetMotion optimizes devices and applications to give the stability of a desktop user experience for the mobile world.

Data Access Real Time

First responders need and expect always-on access to applications. No matter where their work takes them, make sure they stay connected. NetMotion protects applications from ever-changing network conditions and keeps applications active and accessible whenever users need them.

Seamless Roaming

Whether first responders spend their days at traveling across the state, or a just few blocks away, seamless connectivity means more can be done with less frustration. Only NetMotion stitches together Wi-Fi & cellular networks into a single virtual network letting workers roam seamlessly and stay connected to the fastest available network at all times.

Why IT needs NetMotion

Manage and control mobile worker experience in real time. Protect corporate data and resources. Visualize and troubleshoot mobile operations for optimal efficiency and productivity.

Connectivity Assurance

Whether your organization services one location, nationwide or the globe, NetMotion manages user connectivity seamlessly. Workers can roam to any network – ethernet, Wi-Fi or cellular – and stay securely connected to the applications they need to do their jobs.

Application Performance & Reliability

NetMotion protects applications from drops in coverage keeping sessions alive and functional. No longer will first responders have to re-login, restart applications or redo lost work. NetMotion adds resiliency to any app and optimizes it for speed and reliability even across low bandwidth and intermittent networks.

Visibility Outside the Firewall

First responders spend the majority of their time on networks that their organizations do not own. Whether it's public Wi-Fi or cellular networks, NetMotion gives you full visibility. Now you can assess the quality and security of any network your users connect to, troubleshoot issues automatically and always stay in control of what's happening in the field.

Data Security

From device to server, NetMotion secures the entire connection across any network. NetMotion's granular-level control allows IT to secure connections from specific applications to the entire device. IT can tightly restrict access and enforce security and compliance without making it burdensome for first responders in the field.

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