Modernizing First Responder Communications

To get started, contact **888.318.1620**   FIRSTNET APP CATALOG™

When a crisis occurs, first responders never want to miss urgent communications. Unfortunately, there are instances when messages remain unread, because the right communications solution is not in place. Why? First responder messages can get caught in mobile carrier spam filters that block messages from being delivered and can compromise life-saving emergency efforts.

Use a highly secure, dedicated messaging gateway so that every first responder alert is delivered with the highest priority.

- Leverages subscriptions on the FirstNet network, built exclusively for critical first responder and government communications.
- Easily integrates with your existing computer-aided dispatch (CAD) system.
- Delivers emergency notifications, regardless of U.S. carrier, with the highest priority and without risk of being blocked by spam filters.
- Enables location sharing to speed up emergency response

Did you know?

According to a recent survey of first responders, **77%** said it's common for people in their organizations to use smartphones to be alerted to or to respond to emergency incidents.
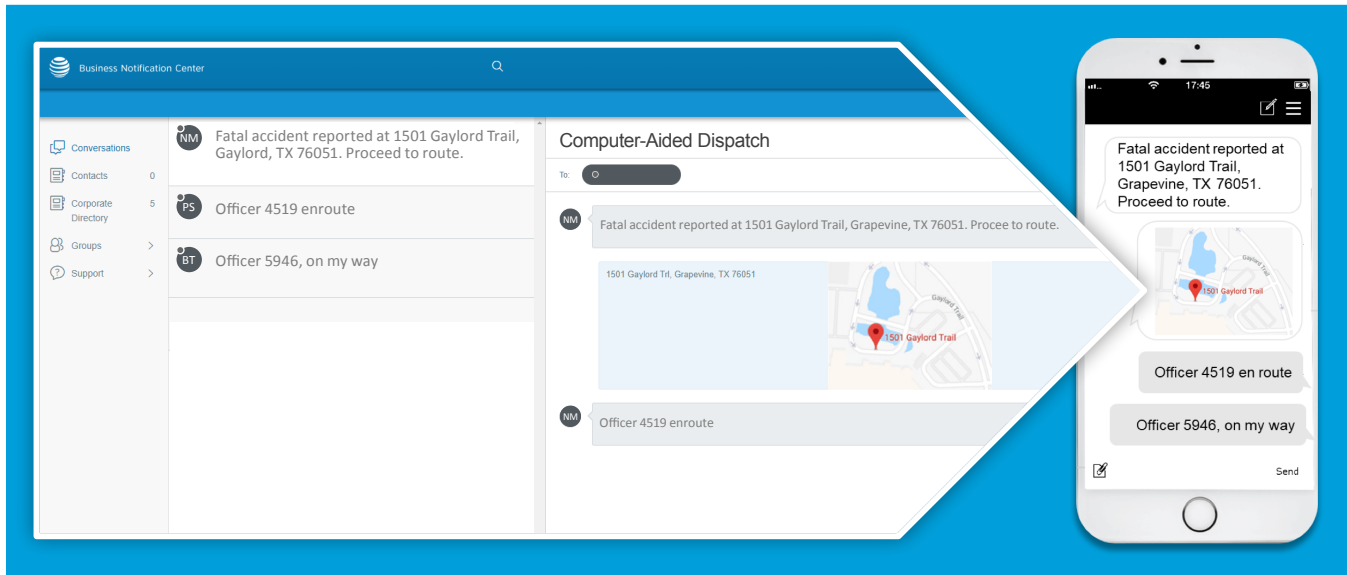Source: *ZinWave*

- Police and fire dispatch
- Weather notifications
- EMT alerts
- Protest alerts

Product features

- Encrypted messages and file attachments while at rest, in transit, and on mobile devices

- Smaller work groups or agency-wide broadcast messages

- Chat functionality for up to 20,000 contacts

- Message history storage

- File, photo, voice memo and video attachments up to 5 MB

- Sent, delivered, and read confirmations

- Up to 100 custom group distribution lists

- Private or public distribution lists

- Location and contact sharing

- Push notifications for near-real-time updates

- Apps for Android and iOS handsets and tablets

Additional security features

- **Security:** TLS encrypted data channel

- **Message content security:** AES – 256 encrypted unique keys for each message

- **Secure key management:** RSA 2048-bit encrypted keys provide asymmetric encryption with unique keys for each device

  4-digit PIN is required for mobile app access

- **Remote wipe:** Remotely wipe IP conversations

- **Message expiration:** Delete IP messages after pre-defined period of time

- **Prohibit copy/paste:** Cannot copy or paste to or from the app