

AT&T Workforce Manager Shield



Increased security for your sensitive data



AT&T Workforce Manager Shield provides organizations with all of the same core features (see WFM Features, right) of our standard solution, but with extra measures in place to further enhance data security.

Optimize your team's productivity, streamline processes, enhance communication, and improve customer service, all from an application that provides end-to-end data encryption to protect the valuable information of your customers.

- Hosted in the Microsoft Azure cloud with Azure Advanced Data Security
- Data encryption at rest and in transit
- Supports HIPAA compliance to protect sensitive personal information
- Secure updates with limited access control
- Ongoing WFM staff training to ensure compliance
- Regular security scans and penetration tests
- Proactive 24/7 system monitoring
- Backed by local and geo-redundant databases for disaster recovery

WFM Features

- Digital Forms
- Timekeeping
- Job Dispatching
- Phone and Tablet GPS Tracking
- Vehicle and Mobile Asset Tracking

Benefits

- Reinforced data protection on a highly secure platform that stores information for up-to seven years
- Geo-redundancy offers multiple server backups at different locations, helping to reduce the potential for total data loss
- Save time and money by eliminating paper-based processes, and safeguard against potential litigation by staying better organized
- Reduce errors caused by illegible handwriting, lost forms, and incorrectly entered data
- Improve communication and productivity

For more information contact an AT&T representative or visit www.att.com/workforcemanager.