



# Nurses & Physicians

**Get 3 FREE months service\***  
**with eligible new or existing FirstNet Responder plan**

**\*Limited time offer.** Credits equal to 3 months of recurring service charges (incl taxes & fees) on a FirstNet Mobile-Responder plan for smartphone or tablet will start within 3 bills. Available only to eligible physicians and nurses who have, or qualify and subscribe to a new, FirstNet Mobile-Responder plan. For current subscribers, credits will automatically be applied to an existing line of service. New subscribers may migrate an AT&T line of service or activate a new FirstNet Mobile-Responder line of service. New subscribers must qualify for FirstNet service and complete verification process within 30 days. Customer must provide or purchase their own device and use a FirstNet SIM. See bottom of page for complete details.

## Do you qualify?

- Verified state licensed nurse (RN, LPN, LVN, NP) or physician (M.D. or D.O.)
- FirstNet Mobile Responder Smartphone or Tablet Plan
  - Existing FirstNet Subscribers: [Login](#) and review your plan
  - If you do not have FirstNet on a personal line of service, get started by signing up with a FirstNet Mobile Responder Smartphone or Tablet plan
  - [Apply online](#) or visit an AT&T store. See [AT&T store locator](#) to see the current status of the stores near you.
  - This offer can be combined with other eligible offers, including **Switch to FirstNet and Save \$200**. See [firstnet.com/currentoffers](#) for more details.
  - New customers must complete eligibility verification prior to purchase or within 30 days of activation.

- FirstNet SIM Card in device

The FirstNet SIM card is the key to accessing the FirstNet core network and unlocking the benefits of FirstNet. Learn more about the [benefits](#) of the FirstNet SIM.

FirstNet subscribers can get a FirstNet SIM card in any of the following ways:

- Order online when you purchase or upgrade to a FirstNet Ready™ device.
- Call FirstNet Customer Service at 800.574.7000.
- Go to your local AT&T store or an AT&T authorized retailer and pick one up.

**Note:** FirstNet SIM cards aren't available separately online.

# Frequently Asked Questions

## What does the free service credit include?

- Eligible physicians and nurses will receive service credits for three months of recurring charges, including taxes and fees, on either a smartphone or tablet line of service.
- Credits will be issued within 3 months. Your line must be active and in good standing for 30 days to qualify and for 3 months to receive all credits.

## When will the credits start?

- Credits will be issued within 3 months.

## Will I get a credit on both my smartphone and tablet plan?

- The credit is available for one FirstNet Mobile Responder plan.
- FirstNet subscribers with a smartphone and tablet plan will receive a credit on the plan with the greater monthly recurring service charge.

## How do I sign up for an individual FirstNet line of service?

- New subscribers may migrate an AT&T line of service or activate a new FirstNet Mobile—Responder line of service. Visit [FirstNet.com/signup](https://www.firstnet.com/signup) or visit a retail store to get started today.

## How much do FirstNet rate plans cost?

- Unlimited data, talk and text plans start at \$39.99/mo. See [FirstNet Rate Plans](#) for additional details.

## Can this offer be combined with other offers?

- Yes. This offer can be combined with other eligible offers, including **Switch to FirstNet and Save \$200**. See [firstnet.com/currentoffers](https://www.firstnet.com/currentoffers) for more details.

## Why is a FirstNet SIM required for this offer?

- The FirstNet SIM card is the key to accessing the FirstNet core network and unlocking the benefits of FirstNet. With the FirstNet SIM, you can access the features you need when you need them most. Learn more about the benefits of the [FirstNet SIM](#).

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## I just received my FirstNet SIM, how do I install it?

- Your FirstNet SIM will enable the best user experience available. See [Installation Instructions](#).

## Full Offer Details:

**Eligibility:** Available to eligible & verified physicians and nurses who are: (a) affiliated with qual. public safety entities who provide emergency medical services; or (b) employed by or affiliated with hospitals and other medical centers and practices that contribute to, or help enable, or support the provision of public safety services to first responders and whose duties are directly related to contributing, enabling or providing public safety services. All eligible subscribers (referred to as Subscriber Paid Users) must have an individual FirstNet acct with a current or new FirstNet Mobile--Responder line(s) of service with a maximum of 1 smartphone, 1 tablet and 1 watch. Req's eligibility verification by your qual. public safety entity or by using the AT&T-specified pre- or post-sale verification process. Subscriber Paid Users are subj. to periodic re-verification. **If you are not a valid Subscriber Paid User or exceed the single line limit for each type of device, AT&T may suspend, change or terminate your FirstNet svc.** For FirstNet Mobile--Responder plan pricing, terms of service, conditions, verification and other details, see [firstnet.com/firstnetresponder](https://www.firstnet.com/firstnetresponder) (for first responders) or <https://www.firstnet.com/firstnetresponderextprimary> (for those who support first responders).

**Free Service for 3 Months Offer:** Eligible physicians and nurses will receive service credits for three months of recurring charges, including taxes and fees, on either a smartphone or tablet line of service. Credits will be issued within 3 months. Your line must be active and in good standing for 30 days to qualify and for 3 months to receive all credits. **Current Subscribers:** Your credits will automatically be issued. **New Subscribers:** You must: (a) migrate a current smartphone or tablet line of service with AT&T to a new FirstNet Mobile--Responder smartphone or tablet line of service; or (b) activate a new FirstNet Mobile--Responder smartphone or tablet line of service. **Devices:** Are not included and require the use of a FirstNet Trio Subscriber Identification Module (SIM card). **Verification:** Process must be completed within 30 days. **Limit:** 1 credit per qual. Subscriber Paid User. May not be combinable w/other offers, discounts or credits & may make you ineligible for select offers for 12 mos. Purchase, financing & other limits & restr's apply.

**GEN. WIRELESS SVC:** Subj. to **Wireless Customer Agmt (att.com/wca)**. **Deposit:** may be req'd. Credit approval, taxes, fees, monthly, overage, other charges, usage, speed, coverage & other restr's may apply. See [att.com/additionalcharges](https://att.com/additionalcharges) for fees & charges. **Promotions, terms & restr's subj. to change & may be modified or terminated at any time w/out notice.** FirstNet svc is subj. to AT&T network management policies. See [att.com/broadbandinfo](https://att.com/broadbandinfo).