

RESPONSE FOR FIRSTNET  
PRODUCT INFORMATION SERIES

# Decrease Response Times

NUMBER 02 - 2022





## DECREASE RESPONSE TIMES

**“It’s all about providing more actionable and timely information to help your team be more effective and deploy quicker.”**

Emergencies can rapidly evolve and change within seconds. Because every second matters, a high-priority objective for a public safety agency’s core mission is rapid mobilization and well-coordinated response to calls for service.

In addition to reducing incident response time, it’s essential to keep all response participants, regardless of their position in the command structure, informed with access to critical information that is rapidly changing.



## DECREASE RESPONSE TIMES

# Challenges in Response Times

Today, many Public Safety agencies face challenges in reducing response times because of cumbersome manual processes and communication tools that don't talk to each other. First responders also fear reducing response times will require more manpower and budget.

Many factors influence response times and effectiveness. One of the most critical and influential factors is access to real-time information. For Commanders, this means having real-time visibility into responder status and location. For responders, this means having access to critical incident information that is actively evolving, such as perimeters, entry control points, data on suspicious actors, etc.

Current team activation processes are manual and time-consuming and offer limited visibility of where and when the responder will arrive at the scene. Public Safety agencies are looking for proven solutions that don't require expensive, complicated technology, significant changes in personnel, or a massive capital budget infusion.



**“We’re able to dispatch  
Fire and EMS teams faster  
than ever before while  
using Intrepid Activate.”**

HOUSTON METRO CYPRESS CREEK  
COMMUNICATIONS SUPERVISOR

**\_FYI**

RESULTS FROM CUSTOMER TESTING  
CONSISTENTLY DEMONSTRATES THAT  
ACTIVATE USERS HAVE EXPERIENCED  
A GREAT REDUCTION IN TIME  
TO ARRIVE ON THE SCENE.

## DECREASE RESPONSE TIMES

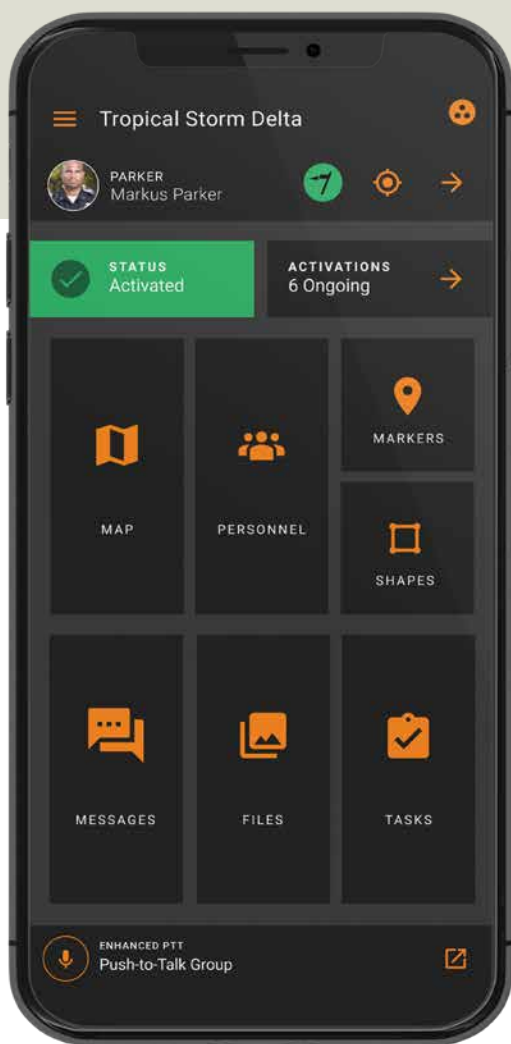
# We Have a Better Way.

Intrepid Activate is a simple-to-use web and mobile emergency notification and response team mobilization tool that allows supervisors and dispatchers to activate their teams with just a few clicks on a web or mobile device.

To ensure the responder gets the call-out request, Activate broadcasts a loud audible alert, SMS, and email that persist every 60 seconds. These alerts overrides phone do-not-disturb settings, ensuring the responder receives the call-out notification.

Upon receiving the call-out, the responder has the option to accept or decline the call-out. If the responder declines the call-out, the dispatcher or supervisor is notified immediately and can quickly fill that team gap with another responder.

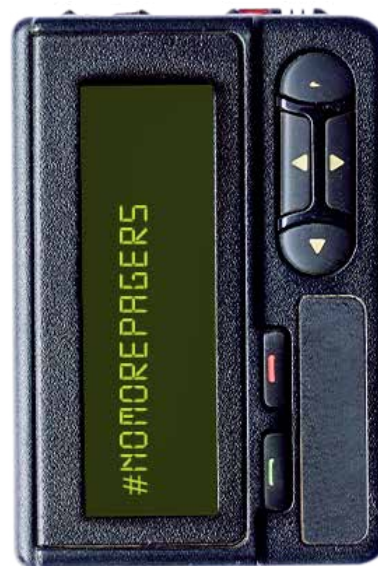
## RESPONSE FOR FIRSTNET DASHBOARD



## No More Beepers

**\$3/Per Month**

Activate deploys teams faster with more information and visibility at 1/3 of the price.



**\$10+/Per Month**

Unreliable, expensive, time-consuming, manual process lacking real-time information.

### \_FYI

OLD-SCHOOL BEEPERS, CALL TREES, AND CALL LISTS ARE WHAT MANY PUBLIC SAFETY AGENCIES USE TO ACTIVATE THEIR RESPONDERS.



## DECREASE RESPONSE TIMES

When responders accept the Activation, they are served with critical incident details and turn-by-turn directions to the incident or staging area.

Additionally, responders are visible on the Locate shared map once the call-out is accepted. Supervisors can pre-plan the incident, knowing when their team members will arrive at the scene.

## Advantages

- Users have experienced a great reduction in time to arrive on the scene.
- All responders are simultaneously activated with just a few clicks.
- Reduces the risk of the responder missing the activation notification.
- Automatically tracks call-out accept/decline responses.
- Ensures all responders have the most up-to-date information en route to the incident and on-site.

## \_FYI

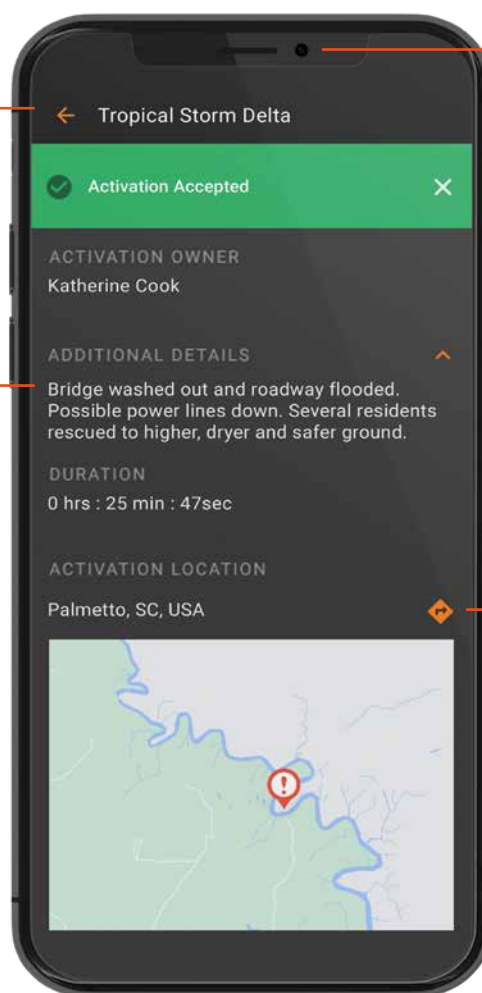
FOR ADDITIONAL COORDINATION, PAIR ACTIVATE WITH LOCATE: ONCE A RESPONDER ACCEPTS THE ACTIVATION, THEIR LIVE LOCATION IS VISIBLE ON THE LOCATE MAP.

USERS CAN  
ACCEPT OR  
DECLINE THE  
ACTIVATION

RECEIVE  
CRITICAL  
INFORMATION  
ABOUT THE  
INCIDENT

PERSISTENT  
AND LOUD  
NOTIFICATIONS  
OVERRIDE  
PHONES SLEEP  
AND DO NOT  
DISTURB MODES

AUTO-NAVIGATE  
TO THE  
INCIDENT  
LOCATION



ACTIVATION SCREEN

**“Intrepid Activate has proven to be the best emergency notification technology app for getting our SWAT team deployed to critical incident scenes 24/7.”**

HOUSTON POLICE SWAT COMMANDER

**\_FYI**

HUNDREDS OF POLICE DEPARTMENTS ACROSS THE COUNTRY FROM LAPD TO LVPD HAVE INCORPORATED THE RESPONSE PLATFORM INTO DAY-TO-DAY OPERATIONS.

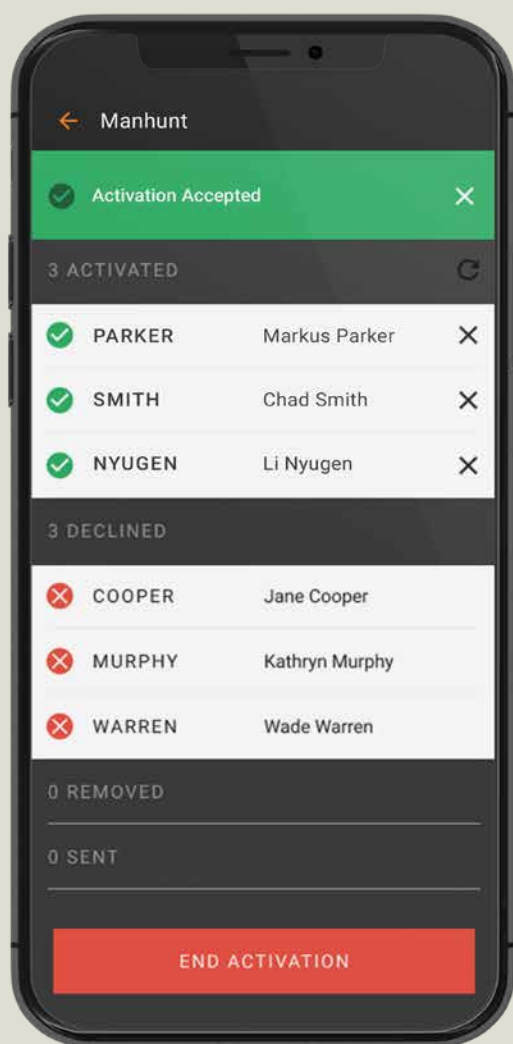


DECREASE RESPONSE TIMES

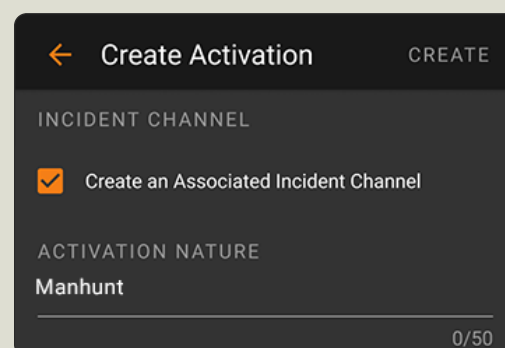
# Activate your team from your mobile device in just a few clicks

## How Does it Work?

### ACTIVATION SCREEN

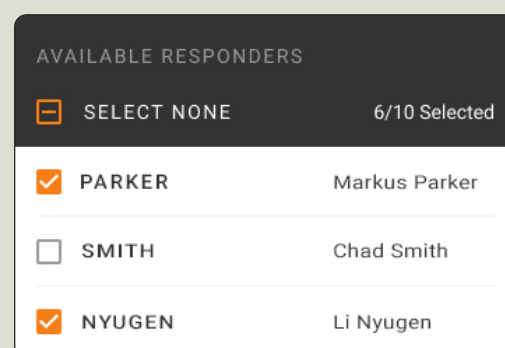


### Step 01



Set Vital Details for the incident.

### Step 02



Select your team members or preset groups.

### Step 03



Activate your team with real-time monitoring of accepted or declined personnel.



### Sign up for a Free Trail

You can trial Activate for one month to see how it can help your organization decrease Response times.



## RESPONSE FOR FIRSTNET

# Communicate, Collaborate, Coordinate.

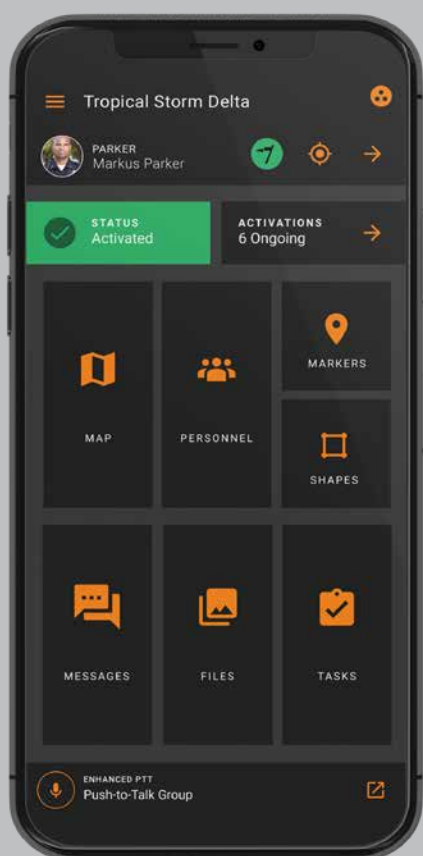
Response for FirstNet is a low-cost, simple-to-use web and mobile situational awareness platform for day-to-day and emergency operations.

Mapping, Information Sharing, Team Mobilization, Emergency Notification, and integrated Push-to-Talk voice communications all in one deployable solution.

**“Response has significantly increased capacity with understanding our positioning to the challenges we are facing. It improved our operational safety and contributed to our mission’s success.”**

ST PAUL ASSISTANT CHIEF OF POLICE

## Advantages Can Include



**Reduce  
Radio Traffic**

**Decrease  
Response Times**

**Securely Share  
Information**

**Increase  
Responder  
Safety**

**Enhance  
Situational  
Awareness**

## RESPONSE FOR FIRSTNET



# Locate

Geo-spatial solution with feature rich mapping. Monitor location of all personnel, tagged assets, and markers in near real-time.

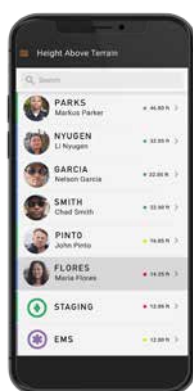
Features and Benefits – Near real-time GPS location of all team members. – Dramatically reduce location radio traffic. – Improved coordination with teams outside of vehicles. – Manage multiple simultaneous operations. – Auto-Navigate to personnel and markers. – UAV Drone, GPS trackers, WIFI beacons, and sensor integrations.

NEW: LANDSCAPE MODE – Landscape map mode for chest-mounting applications.

ALTIMETER – View HAT (Height Above Terrain) of entire team or individuals.

## Z-Axis Vertical Location

Improve on-scene situational awareness and coordination by visualizing the exact vertical location of all personnel in dense urban areas or multi-story buildings.



**The coverage area extends to 90% of all buildings over three stories in the US.\***

\*Inside the NextNav network coverage area



Click directly on a user icon to see that individuals' HAT value or view the entire team's HAT in the Altimeter view.

## AT&T Enhanced Push-to-Talk

EPTT is integrated directly into the Response dashboard via a customizable button location.



RESPONSE FOR FIRSTNET

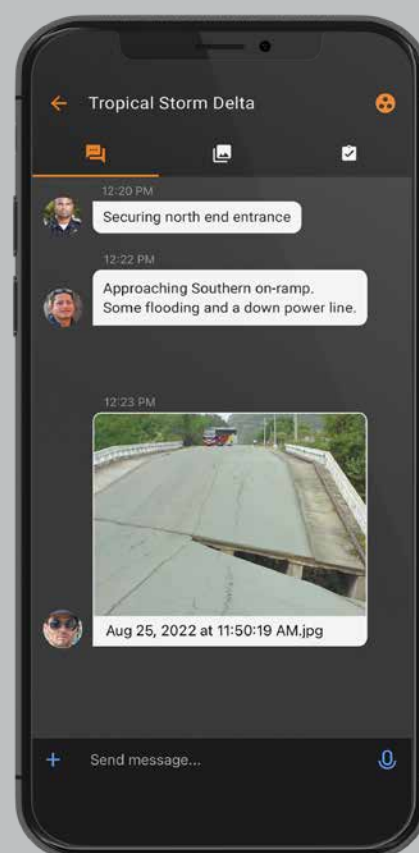
# “We use Intrepid Response as our operating platform for all team activations.”

COMMANDER OF THE SCIT, BROOKFIELD, WI

## Connect

A multi-layered collaborative workspace that provides highly secure team communications and sharing of digital content on demand.

Features and Benefits – Sharing of text, videos, photos, documents, and digital media with the entire team. – Collaborative documents and whiteboards. – Automated Task Management.



## New Feature Alert

**The Intrepid Response Platform now has Mutual Aid Channels allowing agencies to combine into one operational channel for planned and unplanned events.**

AVAILABLE IN:



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