

PRIMARY USERS Exclusively for public safety entities and their Agency Paid users

# **Mobile-Pooled & Mobile-Unlimited Plans**

FOR THE FIRSTNET EVOLVED PACKET CORE

Get talk, text and flexible pooled or unlimited data

# All FirstNet Mobile-Pooled & Mobile-Unlimited plans include:

- Unlimited talk & text on smartphones and feature phones in the U.S. and its territories
- Unlimited talk & text to and in Canada and Mexico<sup>1</sup>
- No roaming charges in U.S. territories, Canada and Mexico
- Access to FirstNet 5G/5G+ service, where available.<sup>2</sup>
- Choice of pooled or unlimited data to fit your agency's budget and needs
- Available for use with subsidized and unsubsidized devices (availability of subsidized devices varies by customer and location)
- First Priority® priority and preemption capabilities³
- Options for connected wearables <sup>4</sup>

<sup>&</sup>lt;sup>1</sup> Pay-per-use rates apply to calls made to all other countries.

<sup>&</sup>lt;sup>2</sup> Requires a compatible FirstNet-capable 5G/5G+ device, FirstNet SIM and FirstNet 5G/5G+ plan. Coverage not available everywhere. 5G+ is offered in limited locations in specific cities. Wireless technology varies by device. See www.firstnet.com/coverage for coverage details..

<sup>&</sup>lt;sup>3</sup> First Priority<sup>®</sup> enables (a) priority access to the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core; (b) preemption of other lower priority users' use of such network; and (c) prioritized treatment of select data traffic transmitted over such network. Requires a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application using a FirstNet Trio Subscriber Identification Module (SIM card). Limited to Approved Business Application data traffic originated on and traversing over the AT&T 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core.

<sup>&</sup>lt;sup>4</sup> Connected wearable is a wireless phone designed to be worn that is capable of making/receiving calls without being connected to another wireless device. Only select connected wearables are available for use with the FirstNet SIM on the FirstNet Evolved Packet Core. Messaging requires compatible device. **Apple connected wearables Series 5 and higher:** can also make calls within and between Mexico and Canada and from Mexico and Canada to the U.S., send messages within and from Mexico and Canada, and use data in Mexico and Canada (OS update may be required.) **Android connected wearables:** have no plan usage in Canada and Mexico. Pay-per-use roaming rates apply. Select connected wearables do not have international roaming capabilities.



#### **FirstNet Mobile-Pooled Plans**

Select a plan for each device		Data Allowance (Monthly Service Charge)								
Pooled data added is cumulative to the total data available for the group per month		Add-a- Line <sup>5</sup>	250MB	2GB	5GB	10GB	50GB	100GB	500GB	1000GB
Pooled plan for smartphone	For use with an unsubsidized device <sup>1</sup>	\$19		\$28.50	\$41		\$227	\$412	\$1,917	\$3,682
	For use with a subsidized device <sup>2</sup>	\$39		\$48.50	\$61		\$247	\$432	\$1,937	\$3,702
Pooled plan for feature phone <sup>3</sup>	For use with an unsubsidized device <sup>1</sup>	\$10.99								
	For use with a subsidized device <sup>2</sup>	\$22.99								
Pooled plan for data-only device <sup>4</sup>	For use with an unsubsidized device <sup>1</sup>	\$12		\$21.50	\$34	\$55	\$220	\$405	\$1,910	\$3,675
	For use with a subsidized device <sup>2</sup>	\$22		\$31.50	\$44	\$65	\$230	\$415	\$1,920	\$3,685
Pooled plan for connected wearable	For use with an unsubsidized device <sup>1</sup>		\$10							
	For use with a subsidized device <sup>2</sup>		\$20							

Taxes, fees and other monthly charges extra. Data Overage: Pay-per-use rate of \$0.00009536/KB applies.

### FirstNet Mobile-Unlimited Plans<sup>1</sup>

Select a plan for each device	Included services	Monthly Service Charge	
Unlimited Enhanced plan for smartphones	Unlimited talk, text, data, mobile hotspot & tethering	\$47.99/month	
Unlimited Standard plan for smartphones	Unlimited talk, text & data	\$42.99/month	
Unlimited Enhanced plan for feature phones	Unlimited talk, text, data, mobile hotspot & tethering	\$44.99/month	
Unlimited plan for data-only devices <sup>2</sup>	Unlimited data, mobile hotspot & tethering	\$43/month	
Unlimited plan for connected wearables	Unlimited talk, text & data	\$25/month	

Taxes and fees extra. FirstNet Mobile-Unlimited plans do not pool with FirstNet Mobile-Pooled plans.

<sup>&</sup>lt;sup>1</sup> Requires eligible device purchased at full price, on a qualified installment agreement, customer-owned/provided (also referred to as "bring your own"), or on a month-to-month term.

<sup>&</sup>lt;sup>2</sup> Requires eligible device purchased at a discounted price with a corresponding service commitment (for example, 2 years). Once the applicable service commitment is satisfied, the plan price will revert to the monthly plan charge for an unsubsidized device. An Early Termination/Cancellation Fee of up to \$750 applies to some customers when service is cancelled after the first 30 days and before the applicable service commitment ends. Check your Qualified Agreement and, if applicable, visit <a href="att.com/equipmentETF">att.com/equipmentETF</a> to see what fee applies for your device and how the fee is prorated over time.

<sup>&</sup>lt;sup>3</sup> For basic and quick messaging phones only.

<sup>&</sup>lt;sup>4</sup> Eligible data-only devices: Tablets, cameras, LaptopConnect/aircards, mobile hotspot devices, and select other data-only devices.

<sup>&</sup>lt;sup>5</sup> Add-a-Line: A 0GB plan that adds a user to the pool of data but does not add additional data.

<sup>&</sup>lt;sup>1</sup> Plans not available in American Samoa.

<sup>&</sup>lt;sup>2</sup> Eligible data-only devices: Tablets, cameras, LaptopConnect/aircards, mobile hotspot devices, and select other data-only devices. Exclusions apply; see plan terms and conditions for details.



## IMPORTANT TERMS: FIRSTNET EVOLVED PACKET CORE



FIRSTNET MOBILE - POOLED PLANS & FIRSTNET MOBILE - UNLIMITED PLANS: Require a FirstNet Capable device provisioned with a FirstNet Trio SIM card. Eliqibility: All FirstNet Mobile Plans are available only to Public Safety Entities with a qualified AT&T wireless service agreement that includes, without limitation, the Additional Service and Equipment-Related Terms found at att.com/abs-addtl-terms and/or Service Guide, as applicable (Qualified Agreement) for use by their Agency Paid Users. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Mobile--Pooled and FirstNet Mobile—Unlimited Plans set forth above are exclusively for Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide ("Service Guide") or Public Safety Entity Customer's Qualified Agreement. All AT&T services subject to the terms and conditions in your Qualified Agreement. FirstNet Evolved Packet Core Capabilities: See www.firstnet.com/features for the current capabilities of the FirstNet Evolved Packet Core. International Roaming Blocking Feature: All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. International roaming will require purchase of an international plan (sold separately). International roaming locations are regularly expanded. See www.firstnet.com/firstnetinternational for details. PRICING: Advertised monthly price includes monthly plan charge for talk, text and/or data, depending on plan. Most customers' bills will show the net price of the Plan. Some customers' bills may show the net price after a credit has been applied. FirstNet Mobile—Pooled Plan Discounts: The monthly service charges of FirstNet Mobile--Pooled Plans for use with an unsubsidized device are discounted by \$20 per month as compared to the standard monthly service charges of plans for smartphones use with a subsidized device; FirstNet Mobile--Pooled Plans for feature phones and data devices are similarly discounted by \$12 per month and \$10 per month, respectively. The FirstNet Mobile—Pooled Plan discount will appear on Customer's bill. Loss of Monthly Service Charge Discount: If Customer upgrades to a subsidized smartphone, feature phone or data device, Customer will lose the applicable plan discount for that Agency Paid User. DEVICES: Sold separately. Devices must be FirstNet Capable. See www.firstnet.com/devices for current list of FirstNet Capable devices. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (Domestic Coverage Area or DCA), other U.S. Territories, Canada and Mexico. Additional or promotional data may not be available for use outside the DCA. All AT&T service is subject to AT&T network management practices. See att.com/broadbandinfo for details. Canada and Mexico Service Restrictions: Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices. 5G SERVICE: Requires compatible FirstNet-capable 5G device, FirstNet SIM and FirstNet 5G plan. Coverage not available everywhere. See firstnet.com/coverage for details. 5G+ SERVICE: Requires a compatible FirstNet-capable 5G+ device, FirstNet SIM and FirstNet 5G plan. Coverage available only in limited locations in specific cities. See firstnet.com/coverage for cities. Compatible device will display 5G+ coverage indicator when used in an area where 5G+ coverage is available. Other restrictions apply. FIRST PRIORITY®: Feature provides prioritization of select data, priority access to available network resources, and preemption capability. Requirements: Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application. Pricing: No additional charge for Primary User Public Safety Entity Agency Paid User lines. Approved Business Applications: Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These include applications provided under the FirstNet agreement, including the App Catalog, and specifically exclude consumer-oriented applications such as, but not limited to video streaming. Plans must be selected which support the type of application, such as Machine to Machine Plans for machine to machine applications and are subject to the terms of those plans. To help maximize the performance of the network for all public safety users, Approved Business Applications utilizing video should be streamed at a resolution of 480p. Use of plans intended for Approved Business Applications exclude continuous unattended mobile video transmission applications. Limitations: Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Feature may not be used for Internet traffic other than Customer's Approved Business Application data traffic. Data Prioritization: Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. Priority Access: Feature provides priority access to the available network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Preemption Capability: In



conjunction with priority access, grants Customer and its Agency Paid Users the ability to remove or reassign active sessions from other lower priority users' use of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature on Agency Paid Users' network profile. Available network resources may vary by circumstances and network demands. First Priority<sup>®</sup> Uplift Management: Provides Primary User Public Safety Entities' designated and authorized communications managers the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities provisioned with First Priority® Uplifts may be performed for a minimum duration of 1 hour with a maximum of 48 hours for a given event through the use of the First Priority® Uplift Management portal. Termination or Suspension: AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable). UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and other U.S. Territories (some plans also include calls within Canada and Mexico). Unlimited Talk to Canada and Mexico: For phones only. Includes unlimited International Long Distance calling from the Domestic Coverage Area to Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. Calls to Other Countries: Plans for phones also include ILD calling from the DCA, other U.S. Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect. UNLIMITED TEXT: Standard Messaging - For phones only. Includes unlimited number of messages up to 1MB in size within and from the DCA and other U.S. Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 200 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data and/or add'l charges. See att.com/text2world for details.

**ADDITIONAL TERMS FOR FIRSTNET MOBILE – UNLIMITED PLANS:** Unlimited plans do not pool. **Exclusions**: FirstNet Mobile-Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the 4G LTE networks used to provide FirstNet services, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections. FirstNet Mobile - Unlimited plans are unavailable to subscribers in American Samoa.

ADDITIONAL TERMS FOR FIRSTNET MOBILE - POOLED PLANS: Within a single Billing Account Number (BAN), Agency Paid User lines activated on separate FirstNet Mobile--Pooled plans are combined to create a "Data Pool." Every billing cycle, each Agency Paid User first uses his or her plan's included data allotment, if any. If an Agency Paid User does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage), If an Agency Paid User uses more than the plan's Data Allowance (e.g., any Agency Paid User with a 0 GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User's Data Overage charges to determine each such Agency Paid User's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such Agency Paid User's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User's Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile--Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer's organization's Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. Data Overage: If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of \$0.000009536 per kilobyte (**KB**) will apply. 1,024 KB = 1 megabyte (**MB**); 1,048,576 KB = 1 gigabyte (**GB**).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Qualified Agreement. Service is not for resale. OTHER RESTRICTIONS AND FEES: Activation/upgrade fee per line (up to \$50) and deposit may apply. If you purchased a device that requires a service term commitment, an Early Termination/Cancellation Fee may apply if you cancel Agency Paid User service after the first 30 days and before the service term ends. See <a href="att.com/equipmentETF">att.com/equipmentETF</a> for details on what fee applies for your device and how the fee is prorated over time. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan.

AT&T FEES & GOVT. TAXES: Monthly AT&T fees apply per line & include Regulatory Cost Recovery Fee (up to \$1.50),

Administrative Fee (up to \$1.99), Property Tax Allotment surcharge (\$0.20-\$0.45) & other AT&T fees which are not government-required. Additional one-time Fees may apply. Govt. taxes are extra. See <a href="att.com/mobilityfees">att.com/mobilityfees</a> for more details. COVERAGE:

Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check



<u>firstnet.com/coverage</u>. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Coverage is subject to change without notice.

Service, features, availability, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time without notice.