FIRSTNET RESPONSE OPERATIONS GROUP (ROG) HAS YOU COVERED

**NETWORK • PEOPLE • TOOLS**

**SCENARIO: YOUR AGENCY NEEDS FIRSTNET SUPPORT FOR:**

A LARGE PLANNED EVENT OR A NATURAL OR MAN-MADE DISASTER

**ENGAGE THE FIRSTNET ROG IN 1 OF 3 WAYS**

- **CALL YOUR FIRSTNET CONSULTANT**
- **SUBMIT ONLINE REQUEST VIA FIRSTNET CENTRAL**
- **CALL FIRSTNET CARE AT 1-800-574-7000 SAY “DEPLOYABLE” WHEN PROMPTED**

**ROG EVALUATES REQUEST**

**OUR TEAM** COORDINATES NETWORK ASSESSMENT TO DETERMINE WHAT SUPPORT IS NEEDED.

- **ROG determines no incremental solutions required**
  - Your existing network ecosystem supports network and connectivity needs
- **ROG identifies solutions needed to support network and connectivity**
  - ROG coordinates agency response and monitors assets, network

**FirstNet stays connected throughout event**

24/7 support is provided during an event or emergency to help ensure you’re connected.

**OUR TEAM IS YOUR TEAM**

EXPERTS AND FORMER FIRST RESPONDERS DEDICATED TO SERVING YOU.

- **FirstNet Response Operations Group (ROG)** — Former first responders who are the strategic lead for all FirstNet field solution requests
- **Global Technology Operations Center (GTOC)** — Tracks & supports network activity
- **Radio Access Network (RAN)** — Analyzes & supports network connectivity
- **Network Disaster Recovery (NDR)** — AT&T Fleet of 100s of assets & personnel ready to respond
- **AT&T Weather Operations Center (AWOC)** — Meteorologists who monitor weather 24/7 for potential impact to fixed and deployed operations