

Honoring Our Heroes

Program Overview

The Honoring Our Heroes program pays tribute to FirstNet Subscriber Paid customers who lose their lives in the line of duty while serving in an official capacity in an Eligible Role. After the required documentation is received and approved, AT&T will waive the base monthly plan charge for one eligible smartphone line associated with the customer's account as a tribute to their dedication and service.

What you'll need to apply

To request the benefit, please submit:

- A completed and signed Honoring Our Heroes application form
- A copy of the eligible first responder's death certificate

Who is eligible?

Eligible Roles include those serving in an official capacity, whether paid or volunteer, as:

- Law enforcement officers and chaplains in a public agency
- Firefighters in a public or private agency
- Emergency medical services (EMS) personnel in a public or private agency
- Public safety answering point (911) call takers in a public or private agency
- Federal Emergency Management Agency (FEMA) agents
- State, local, or tribal emergency management personnel

A line-of-duty death generally means a death resulting from a qualifying personal injury connected to authorized on-duty activities, an emergency response or request for assistance, or an authorized commute to or from duty.

To qualify, the selected line must have been active and in good standing on the FirstNet customer's account at the time of death. The line must remain on an eligible smartphone rate plan for the benefit to continue. The benefit covers only the line's base monthly plan charge. Once the discount has been applied, it cannot be moved to another line. It does not cover taxes, fees, optional features, add-ons, device installment payments, or other charges.

Account Holder Contact Information | Please provide the current primary account holder's information.

Primary Account Holder Name First and Last

Contact Phone Number

Email Address

Account Information

Current Account Number

Phone Number of Selected Eligible Line

First Responder Information

First Responder Name First and Last 	First Responder Date of Death MM / DD / YYYY
First Responder Role 	Public Safety Agency Name
FirstNet Subscriber Paid Phone Number 	FirstNet Account Number (if different than current account number)
FirstNet ID (email address used to manage FirstNet account; provide if known) 	

Attestation | To be completed by the primary account holder.

I, _____, attest that the information provided in this application is truthful and accurate to the best of my knowledge. I further attest that the first responder identified above served in an Eligible Role and that their death occurred in the line of duty as outlined in the Program Overview.



Primary Account Holder Signature

Date

Submit Your Application

EMAIL THE FOLLOWING ITEMS:

- Completed and signed application form
- Copy of the deceased first responder's death certificate

HonoringOurHeroes@att.com

Documentation will be reviewed within 5 business days. If approved, the discount will begin on the bill cycle following Documentation approval, and the customer will be notified.

Important: Submitting Documentation does not guarantee approval. If additional information is needed, the Honoring Our Heroes team will contact the primary account holder before a final decision is provided. If the selected Eligible Line is canceled, the discount will be lost. Discount and all associated terms are subject to change or termination at any time without notice.