Now utilities can get priority voice, data, and text.

FirstNet® is the nationwide, high-speed broadband communications platform built for public safety, including essential government services such as electric, gas, water, and sewer utilities.

Benefits

- Get always-on, 24/7 priority service across voice, data, and text communications.

Use Case: Del Oro Water

The Camp Fire in 2018, the deadliest in California history, wiped out Del Oro Water Company's internet and cell service. Field staff had to manually turn off valves in the street and at houses to ensure firefighters had enough water to combat the fire.

Despite the raging fire, a FirstNet representative partnered with first responders and drove 2 hours to hand deliver a FirstNet-enabled Cradlepoint router to Del Oro Water. Within minutes, connectivity returned. The alarms stopped. Del Oro was then able to see the status of each pump and its tank levels, communicate with fire and police departments, and provide water to the firefighters.

Why is FirstNet right for me and my teams?

- FirstNet is available to electric, gas, water, and sewer utilities who need always-on, highly reliable connectivity to do their jobs every day.

- Depending on the event or emergency, public safety may need to uplift critical users to the highest priority levels.

Problem

The Camp Fire in 2018, the deadliest in California history, wiped out Del Oro Water Company's internet and cell service. Field staff had to manually turn off valves in the street and at houses to ensure firefighters had enough water to combat the fire.

Solution

- Despite the urgency, a FirstNet representative partnered with field personnel to quickly hand deliver a FirstNet-enabled Cradlepoint router to Del Oro Water.
- Within minutes, connectivity returned.

Results

- The alarms stopped. Del Oro was then able to see the status of each pump and its tank levels, communicate with fire and police departments, and provide water to the firefighters.

Ready to learn more? Visit firstnet.com/utilities