

Get FirstNet!

We're glad you decided to become a part of FirstNet – the wireless communications ecosystem built just for you.

With YOUR network, FirstNet, you get:

- A network designed to meet a 99.99% end-to-end service availability objective on the AT&T network.
- Dedicated security operations center to monitor the network (24/7/365)
- First Priority™ – which means you have priority access to network capacity at all times, including in an emergency.
- No throttling for FirstNet subscribers anywhere in the U.S.

You can purchase FirstNet in one of two ways:*

A. If your agency has a qualified FirstNet contract, your agency must verify your eligibility.** You then receive an email with instructions to complete your user profile and get an authorization code, you can use to purchase FirstNet online or at your local AT&T store.

OR

B. If your agency does not have a qualified FirstNet contract, you can visit your local AT&T store with your agency I.D.** You'll make your purchase and then have 30 days from activation to successfully complete the online eligibility verification process. For more information check out [SheerID Eligibility Verification process FAQs](#).

Find a selection of **rate plans** at firstnet.com/firstnetresponder

Have questions? Call: 800.574.7000

* To purchase as a Subscriber Paid User, you must be verified as (a) a current employee of a qualified Primary User Public Safety Entity, or (b) an active volunteer affiliated with, and providing services or performing functions in the areas of law enforcement, fire protection, emergency medical services, or emergency planning and management (e.g., 911 call dispatching) for, a qualified Primary User Public Safety Entity. FirstNet service requires an AT&T Wireless Customer Agreement and a separate FirstNet-related account for which you are personally liable. You will be limited to one FirstNet Mobile plan/line of service. After initial verification, you will be subject to periodic re-verification. If it is determined that you are not a valid Subscriber Paid User (whether because you do not successfully complete the verification process or you lose your eligibility for any reason) or that you have more than one FirstNet Mobile line of service, we will, in our sole discretion, suspend and/or terminate your FirstNet service (which will result in the full outstanding balance on your installment agreement, if any, becoming immediately due) or switch you to an AT&T consumer plan.

** Requires a FirstNet contract with a Subscriber Paid Foundation Account

*** Available only if your agency does not have a FirstNet contract or has a contract but does not have a Subscriber Paid Foundation Account

