

Get FirstNet!

We're glad you decided to become a part of FirstNet – the wireless communications ecosystem built just for you.

With YOUR network, FirstNet, you get:

- A network designed to meet a 99.99% end-to-end service availability objective on the AT&T network.
- Dedicated security operations center to monitor the network (24/7/365)
- First Priority™ – which means you have priority access to network capacity at all times, including in an emergency.
- No throttling for FirstNet subscribers anywhere in the U.S.

You can purchase FirstNet in one of two ways:*

A. If your agency has a qualified FirstNet contract, your agency must verify your eligibility.** You then receive an email with instructions to complete your user profile and get an authorization code, you can use to purchase FirstNet online or at your local AT&T store.

OR

B. If your agency does not have a qualified FirstNet contract, you can visit your local AT&T store with your agency I.D.** You'll make your purchase and then have 30 days from activation to successfully complete the online eligibility verification process. For more information check out [SheerID Eligibility Verification process FAQs](#).

Find a selection of **rate plans** at firstnet.com/firstnetresponder

Have questions? Call: 800.574.7000

* To purchase as a Subscriber Paid User, you must be verified as (a) a current employee of a qualified Primary User Public Safety Entity, or (b) an active volunteer affiliated with, and providing services or performing functions in the areas of law enforcement, fire protection, emergency medical services, or emergency planning and management (e.g., 911 call dispatching) for, a qualified Primary User Public Safety Entity. FirstNet service requires an AT&T Wireless Customer Agreement and a separate FirstNet-related account for which you are personally liable. You will be limited to one FirstNet Mobile plan/line of service. After initial verification, you will be subject to periodic re-verification. If it is determined that you are not a valid Subscriber Paid User (whether because you do not successfully complete the verification process or you lose your eligibility for any reason) or that you have more than one FirstNet Mobile line of service, we will, in our sole discretion, suspend and/or terminate your FirstNet service (which will result in the full outstanding balance on your installment agreement, if any, becoming immediately due) or switch you to an AT&T consumer plan.

** Requires a FirstNet contract with a Subscriber Paid Foundation Account

*** Available only if your agency does not have a FirstNet contract or has a contract but does not have a Subscriber Paid Foundation Account



FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited Plans

NOW AVAILABLE ON THE FIRSTNET EVOLVED PACKET CORE*

Get unlimited talk & text plus a monthly data allowance or unlimited data

All FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited plans include:

- No data roaming charges in the Pacific Territories (American Samoa, Guam and Commonwealth of the Northern Mariana Islands), Canada and Mexico
- First Priority™, which enables (a) priority access to the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core; (b) preemption of other lower priority users' use of such network; and (c) prioritized treatment of select data traffic transmitted over such network.

Preemption and prioritization are subject to restrictions established for and by your Primary User Public Safety Entity.¹

¹ Requires a 4G LTE-compatible, FirstNet Capable device using a FirstNet Trio Subscriber Identification Module (SIM) card and provisioned with an Approved Business Application. Limited to Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. **Usage of First Priority data prioritization feature on the FirstNet Mobile – Responder Unlimited plans is limited to 22GB per month for three consecutive months. If you exceed this usage limitation, AT&T reserves the right to move you to a FirstNet Mobile – Responder plan and bill you the appropriate monthly fees.** If you are using an AT&T SIM card on the AT&T commercial core, you will instead have the priority and preemption capabilities of AT&T Dynamic Traffic Management – Public Safety; see Important Information: AT&T Commercial Core on pages 3-4 for details.

Plans for phones also include:

- Unlimited talk & text within the United States, Puerto Rico, the U.S. Virgin Islands, the Pacific Territories, Canada and Mexico
- Unlimited talk from the United States, Puerto Rico and U.S. Virgin Islands to the Pacific Territories, Canada and Mexico²

² Pay-per-use rates apply to calls made to all other countries.

FirstNet Mobile – Responder Plans* ¹				FirstNet Mobile – Responder Unlimited Plans* ¹	
DATA Choose your plan ²	100 MB	2GB	5GB	Choose your plan ²	
FirstNet Mobile – Responder Plans for smartphone³ Data plus unlimited talk & text		\$28.50/mo.	\$41/mo.	FirstNet Mobile – Responder Unlimited smartphone plan Unlimited data, talk & text	\$39.99/mo. ⁵
FirstNet Mobile – Responder Plan for feature phone Data plus unlimited talk & text	\$10.99/mo. ⁴			FirstNet Mobile – Responder Unlimited with Tethering smartphone plan Unlimited data, talk & text plus unlimited mobile hotspot & tethering	\$44.99/mo. ⁶
FirstNet Mobile – Responder Plans for tablet Data		\$21.50/mo.	\$34/mo.	FirstNet Mobile – Responder Unlimited with Tethering tablet plan Unlimited data plus unlimited mobile hotspot & tethering	\$40/mo.
Data Coverage: Pay-per-use rate of \$0.00009536/KB applies to FirstNet Mobile – Responder Plans.					

¹ Your Primary User Public Safety Entity may have negotiated discounts to the pricing shown in the table. If available, the discount will appear as a monthly credit on your bill.

² Each qualified Subscriber Paid User is limited to one FirstNet Mobile – Responder Plan or one FirstNet Mobile – Responder Unlimited Plan.

³ Prices shown include a \$20/mo. plan discount, which requires a smartphone purchased at full price, purchased with a qualified installment agreement, bring your own, or on a month-to-month term. If you qualify, discount will appear as a credit on your bill. **If your smartphone is on a 2-year agreement, your monthly service charge is \$48.50/mo. for the 2GB plan and \$61/mo. for the 5GB plan.**

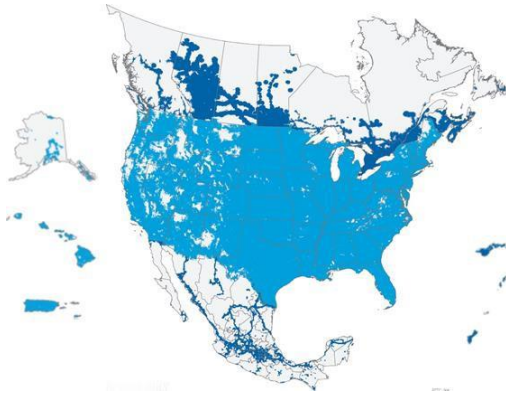
⁴ Price shown includes an \$8.01/mo. discount on the \$19/mo. plan charge. This plan discount will appear as a credit on your bill.

⁵ Price shown includes a \$10.01/mo. discount on the \$50/mo. plan charge. This plan discount will appear as a credit on your bill.

⁶ Price shown includes a \$15.01/mo. discount on the \$60/mo. plan charge. This plan discount will appear as a credit on your bill.

* FirstNet Mobile – Responder and FirstNet Mobile – Responder Unlimited plans are also available for use on the AT&T commercial core, rather than on the FirstNet Evolved Packet Core. You may use your FirstNet Mobile plan on the AT&T commercial core only if your Public Safety Entity is extensively using the AT&T commercial core. Customers using the AT&T commercial core will have different coverage and network capabilities than customers using the FirstNet Evolved Packet Core; for example, First Priority™ is only available on the FirstNet Evolved Packet Core. Customers using the AT&T commercial core may be required to migrate to the FirstNet Evolved Packet Core at an appropriate time. See Important Information: AT&T Commercial Core on pages 3-4 for details on coverage and capabilities.

IMPORTANT INFORMATION: FIRSTNET EVOLVED PACKET CORE



- FirstNet Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check www.firstnet.com/coverage.

FIRSTNET MOBILE – RESPONDER & FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS (FirstNet Evolved Packet Core): Requires a FirstNet Capable device provisioned with a FirstNet Trio SIM card. **Eligibility:** Plans are intended for emergency response purposes and, as such, are available only to (a) current employees of qualified Primary User Public Safety Entities, and (b) active, auxiliary personnel who are affiliated with, and provide services or perform functions on an occasional volunteer basis in the areas of law enforcement, fire protection, emergency medical services (including emergency departments at health care facilities), emergency (9-1-1) call dispatching, and emergency management for, qualified Primary User Public Safety Entities. Each eligible individual must (a) be verified and approved either (i) by his/her qualified Primary User Public Safety Entity before activation if his/her Primary User Public Safety Entity has contracted with AT&T for the FirstNet Solution and has a Subscriber Paid Foundation Account Number (“FAN”), or (ii) by AT&T’s third-party vendor following the individual’s successful completion of the eligibility verification process found at www.firstnet.com/verify within 30 days after activation if the individual’s Primary User Public Safety Entity does not have a FirstNet contract or has not established a Subscriber Paid FAN; and (b) subscribe to service under an AT&T Wireless Customer Agreement with an individual FirstNet account for which the eligible individual is personally liable (collectively, “Subscriber Paid Users”). Subscriber Paid Users will be subject to periodic eligibility re-verification. **FirstNet Evolved Packet Core Limitations:** The FirstNet Evolved Packet Core is designed primarily for domestic use by Public Safety Entities and their authorized users, with planned additional capabilities for Wi-Fi calling, Advanced Messaging, and international roaming capabilities outside of Mexico and Canada. These features will be supported in the future. See www.firstnet.com/features for the current capabilities of the FirstNet Evolved Packet Core. When available, international roaming will require the purchase of an international package, which will be found at www.firstnet.com/firstnetinternational. **Plan Limits:** One (1) FirstNet Mobile plan per qualified Subscriber Paid User. **If it is determined that you are not a valid Subscriber Paid User (whether because you do not successfully complete the verification process or you lose your eligibility for any reason) or that you have more than one FirstNet Mobile plan/line of service, AT&T reserves the right to, in its sole discretion, (a) suspend your FirstNet Mobile line(s) of service, during which time you will remain liable for the monthly charges for your suspended FirstNet Mobile plan(s); (b) change your FirstNet Mobile plan(s) to an AT&T consumer plan and bill you the appropriate monthly charges; and/or (c) terminate your FirstNet Mobile line(s) of service (which will result in the full outstanding balance on your installment agreement, if any, becoming immediately due).** AT&T will advise you of the action it intends to take. **Pricing:** Prices are for service only. **Plan Discounts:** Customers with the FirstNet Mobile – Responder plan for feature phone are eligible for a monthly \$8.01 discount off of the \$19 per month plan charge; customers with the FirstNet Mobile – Responder Unlimited smartphone plan are eligible for a monthly \$10.01 discount off of the \$50 per month plan charge; and customers with the FirstNet Mobile – Responder Unlimited with Tethering smartphone plan are eligible for a monthly \$15.01 discount off of the \$60 per month plan charge. If you are eligible for a plan discount, it will be applied via a monthly bill credit. **Devices:** Limit 1 per plan (sold separately). **Devices must be FirstNet Capable;** see firstnet.com/devices for a current list of FirstNet Capable devices. **DATA:** For use in the United States, Puerto Rico and U.S. Virgin Islands (the “Domestic Coverage Area”). Plans also include data usage in American Samoa, Guam and the Commonwealth of the Northern Mariana Islands (“Pacific Territories”), Canada and Mexico. Additional or promotional data may not be available for use outside the Domestic Coverage Area. **UNLIMITED TALK:** For phones only. Includes unlimited calls within the Domestic Coverage Area, the Pacific Territories, Canada and Mexico. **Unlimited Talk to Pacific Territories, Canada and Mexico:** For phones only. Includes unlimited International Long Distance calling from the Domestic Coverage Area to the Pacific Territories, Canada and Mexico only. Customer You may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include International Long Distance calling from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an International Long Distance service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect. **UNLIMITED TEXT: Standard Messaging –** For phones only. Includes unlimited number of messages up to 1MB in size within and from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. **FIRST PRIORITY™:** Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** You must have a qualified FirstNet Mobile plan and a 4G LTE compatible. FirstNet Capable device provisioned with an Approved Application. **Pricing:** No additional charge. **Data Prioritization Usage Limitation:** For FirstNet Mobile—Responder Unlimited plans, as set forth below. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These include applications provided under the Qualified Agreement, including the App Catalog, and specifically exclude consumer-oriented applications such as, but not limited to video streaming. Plans must be selected which support the type of application and are subject to the terms of those plan. To help maximize the performance of the network for all public safety users, Approved Business Applications utilizing video should be streamed at a resolution of 480p. Use of plans intended for Approved Business Applications exclude continuous unattended mobile video transmission applications. **Limitations:** Feature is available only in the Domestic Coverage Area and only for your Approved Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core. Feature may not be used for Internet traffic other than your Approved Application data traffic. **Data Prioritization:** Feature does not prioritize your Approved Application data traffic ahead of all other data traffic. **Priority Access:** Feature provides priority access to the available AT&T 4G LTE network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core. **Preemption Capability:** In conjunction with priority access, grants you the ability to remove or reassign active sessions from other lower priority users’ use of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Subscriber Paid Users’ network profile. Available network resources may vary by circumstances and network demands. **Uplift Management:** Allows your Primary User Public Safety Entity to modify your relative priority and preemption capability for a period not to exceed 24 hours. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if your use is inconsistent with applicable terms and conditions, your qualified Primary User Public Safety Entity’s agreement with AT&T for the FirstNet Solution (the “Qualified Agreement”), or your Wireless Customer Agreement. **QUALIFIED AGREEMENT DISCOUNTS:** If your Primary User Public Safety Entity has authorized discounts to be available on your FirstNet Mobile plan, the discount will appear as a monthly credit on your bill. Any such discounts are subject to the Qualified Agreement and may be changed or discontinued at any time.

ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER PLANS: Pricing: The monthly service charge of plans for smartphones that are purchased with a qualified installment agreement, purchased at full price, bring your own, or on a month-to-month term is discounted by \$20 per month as compared to the monthly service charge of plans for smartphones on a 2-year agreement. The plan discount will appear as a credit on your bill. **Data Overage:** If you exceed the total amount of data in your plan during your billing

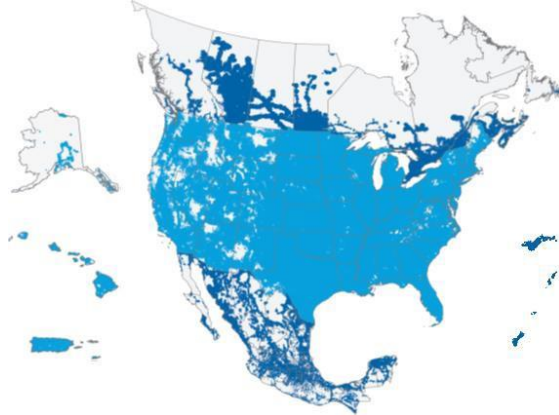
period, a pay-per-use rate of \$0.000009536 per kilobyte ("KB") will apply. 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB").

ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS: Restrictions: Your usage of First Priority™ data prioritization feature may not exceed 22GB per month for 3 consecutive months. AT&T reserves the right to move you to a FirstNet Mobile – Responder plan if your usage exceeds this limitation.

Exclusions: FirstNet Mobile – Responder Unlimited plans (with or without tethering) may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the 4G LTE networks used to provide FirstNet services, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.

GENERAL WIRELESS SERVICE TERMS: Subject to Wireless Customer Agreement found at att.com/wca. Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T's right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms & restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the Wireless Customer Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. **Network Management:** All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply & may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination Fee** applies if you cancel service after the first 14 days and before your term ends. See att.com/equipmentETF for details on what fee may apply for your device & how the fee is prorated over time. **Activation/upgrade fee** per line (up to \$45) & deposit may apply. Credit approval may be required. Line and purchase limits apply. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line & may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee & other governmental assessments which are not government-required charges. See att.com/additionalcharges for more details on other charges. **Privacy Policy:** see firstnet.com/privacy-policy for details. **Pricing, promotions, restrictions, terms & conditions subject to change & may be modified, discontinued or terminated at any time without notice.** **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check www.firstnet.com/coverage. Coverage may include areas served by unaffiliated carriers & not on AT&T's owned and operated network (offnet). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice. Service is intended for use primarily within the Domestic Coverage Area. For full service terms and conditions, visit att.com/wirelessterms.

IMPORTANT INFORMATION: AT&T COMMERCIAL CORE



- AT&T Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE – RESPONDER & FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS (AT&T commercial core): Requires a device provisioned with an AT&T SIM card. **Eligibility:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core); see pages 2-3. **Plan Limits:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Pricing:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Plan Discounts:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Devices:** Limit 1 per plan (sold separately). **DATA:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **UNLIMITED TALK:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Unlimited Talk to Pacific Territories, Canada and Mexico:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Calls to Other Countries:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **UNLIMITED TEXT: Standard Messaging** – same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated Domestic Coverage Area (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. **AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY:** Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** You must have a qualified FirstNet Mobile plan and a 4G LTE compatible device provisioned with an Approved Application. **Pricing:** \$0/mo. (\$15/mo. charge per line is credited back each month for a net price of \$0/mo.). Charge is not prorated. **Data Prioritization Usage Limitation:** For FirstNet Mobile—Responder Unlimited plans, as set forth below. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These include applications provided under the Qualified Agreement, including the App Catalog, and specifically exclude consumer-oriented applications such as, but not limited to video streaming. Plans must be selected which support the type of application and are subject to the terms of those plan. To help maximize the performance of the network for all public safety users, Approved Business Applications utilizing video should be streamed at a resolution of 480p. Use of plans intended for Approved Business Applications exclude continuous unattended mobile video transmission applications. **Limitations:** Feature is available only in the Domestic Coverage Area and only for your Approved Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Feature may not to be used for Internet traffic other than your Approved Application data traffic. **Data Prioritization:** Feature does not prioritize your Approved Application data traffic ahead of all other data traffic. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Preemption Capability:** In conjunction with priority access, grants you the ability to remove or reassign active sessions from other lower priority users' use of the AT&T-owned domestic 4G LTE network when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Subscriber Paid Users' network profile. Available network resources may vary by circumstances and network demands. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if your use is inconsistent with applicable terms and conditions, your qualified Primary User Public Safety Entity's agreement with AT&T for the FirstNet Solution (the "Qualified Agreement"), or your Wireless Customer Agreement. **QUALIFIED AGREEMENT DISCOUNTS:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core).

ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER PLANS: Pricing: same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Data Coverage:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core).

ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS: **Restrictions:** Your usage of AT&T Dynamic Traffic Management – Public Safety data prioritization feature may not exceed 22GB per month for 3 consecutive months. AT&T reserves the right to move you to a FirstNet Mobile – Responder plan if your usage exceeds this limitation. **Exclusions:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core).

GENERAL WIRELESS SERVICE TERMS: same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Network Management:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Excessive Off-Net Usage:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Early Termination Fee:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Activation/upgrade fee:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). Credit approval may be required. Line and purchase limits apply. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Privacy Policy:** same as the terms and conditions for FirstNet Mobile plans (FirstNet Evolved Packet Core). **Pricing, promotions, restrictions, terms & conditions subject to change & may be modified, discontinued or terminated at any time without notice.** **Coverage:** Coverage differs from the coverage available with the FirstNet Evolved Packet Core. Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers & not on AT&T's owned and operated network (offnet). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice. Service is intended for use primarily within the Domestic Coverage Area. For full service terms and conditions, visit att.com/wirelessterms.